

## Automation Laboratory Technology - Bug #962

### Unable to Connect to Server With Outlook 2010 on Windows 7

07/27/2021 02:55 PM - Daniel Curtis

<b>Status:</b>	Closed	<b>Start date:</b>	07/27/2021
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Daniel Curtis	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.50 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Description</b>			
<p>I was unable to connect Outlook 2010 on Windows 7 using a newer dovecot IMAP server. It turns out TLS v1.2 was not enabled by default. To enable it the following registry edits must be done.</p>			
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Internet Settings\WinHttp			
<ul style="list-style-type: none"><li>• Create a <u>DWORD</u> value called <b>DefaultSecureProtocols</b> set to <i>0xA00</i>.</li></ul>			
HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Microsoft\Windows\CurrentVersion\Internet Settings\WinHttp			
<ul style="list-style-type: none"><li>• Create a <u>DWORD</u> value called <b>DefaultSecureProtocols</b> set to <i>0xA00</i>.</li></ul>			
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\TLS 1.2\Client			
<ul style="list-style-type: none"><li>• Create a <u>DWORD</u> value called <b>DisabledByDefault</b> set to <i>0</i>.</li></ul>			
<b>Resources</b>			
<ul style="list-style-type: none"><li>• <a href="https://www.greengeeks.com/tutorials/how-to-enable-tls-1-1-and-1-2-in-outlook-windows-7/">https://www.greengeeks.com/tutorials/how-to-enable-tls-1-1-and-1-2-in-outlook-windows-7/</a></li></ul>			

#### History

#1 - 02/18/2022 08:09 PM - Daniel Curtis

- % Done changed from 0 to 100

- Status changed from New to Closed