

## Windows Administration - Bug #948

### Error Updating NextBook NXW9QC132

08/30/2019 01:56 PM - Daniel Curtis

<b>Status:</b>	Closed	<b>Start date:</b>	08/30/2019
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Daniel Curtis	<b>% Done:</b>	100%
<b>Category:</b>	Errors	<b>Estimated time:</b>	0.50 hour
<b>Target version:</b>	Windows 10	<b>Spent time:</b>	1.00 hour

#### Description

I recently had a problem updating my nextbook; where after installing windows updates and rebooting, the blue crash screen appeared with the error code 0xc0000017.

This appears to have happened to others users after a previous update and happens when windows marks a region of RAM as bad and prevents a ramdisk from being loaded.

- To resolve this issue, check if there are any entries in the badmemory store:

```
bcdedit /enum {badmemory}
```

- If any entries are found, clear them from the store:

```
bcdedit /deletevalue {badmemory} badmemorylist
```

#### Resources

<https://borncity.com/win/2017/10/06/windows-10-update-error-0xc0000017-no-ramdisk-memory/>

#### History

**#1 - 08/30/2019 01:57 PM - Daniel Curtis**

- Status changed from *New* to *Resolved*

- % Done changed from *0* to *100*

**#2 - 11/15/2019 11:27 PM - Daniel Curtis**

- Status changed from *Resolved* to *Closed*