

## Website Hosting - Bug #86

### Error While Backing Up MySQL Using rsnapshot and mysqldump

03/02/2013 08:02 PM - Daniel Curtis

<b>Status:</b>	Closed	<b>Start date:</b>	03/02/2013
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Daniel Curtis	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.50 hour
<b>Target version:</b>		<b>Spent time:</b>	0.20 hour
<b>Description</b>			
While setting up the backup system for a server and testing the rsnapshot script I get an error:  mysqldump: Got error: 1045: Access denied for user 'debian-sys-maint'@'localhost' (using password: YES) when trying to connect			
<b>Related issues:</b>			
Related to Website Hosting - Support #85: Backing Up with Rsnapshot & Snapsho...		<b>Closed</b>	<b>03/02/2013</b>

#### History

##### #1 - 03/02/2013 08:15 PM - Daniel Curtis

- Status changed from New to Closed
- Assignee set to Daniel Curtis
- % Done changed from 0 to 100

There is either no user **debian-sys-maint** in the MySQL user table, or the password for **debian-sys-maint** in the MySQL user table does not match /etc/mysql/debian.cnf

Refer to <https://project.altservice.com/issues/85#Create-debian-sys-maint-user>

##### #2 - 08/07/2013 12:37 PM - Daniel Curtis

- Private changed from Yes to No

##### #3 - 02/04/2014 07:05 PM - Daniel Curtis

I managed to come up with a fix. First get the password of the debian-sys-maint user from the default configuration:

```
cat /etc/mysql/debian.cnf

#! Automatically generated for Debian scripts. DO NOT TOUCH!
[client]
host = localhost
user = debian-sys-maint
password = <password>
socket = /var/run/mysqld/mysqld.sock
[mysql_upgrade]
host = localhost
user = debian-sys-maint
password = <password>
socket = /var/run/mysqld/mysqld.sock
basedir = /usr
```

Then log into a mysql console as root:

```
mysql -u root -p
```

Then update the debian-sys-maint users password:

```
GRANT ALL PRIVILEGES ON *.* TO 'debian-sys-maint'@'localhost' IDENTIFIED BY '<password>';  
FLUSH PRIVILEGES;
```

## Resources

- <http://stackoverflow.com/questions/11644300/access-denied-for-user-debian-sys-maint>