

Windows Administration - Bug #853

Problem With QuickBooks 2012 Not Creating PDF Files Properly on Windows 8

09/26/2016 06:04 PM - Daniel Curtis

Status:	Closed	Start date:	09/26/2016
Priority:	Normal	Due date:	
Assignee:	Daniel Curtis	% Done:	100%
Category:	QuickBooks	Estimated time:	0.50 hour
Target version:	Windows 8.1	Spent time:	2.50 hours
Description			
<p>I recently had a problem with QuickBooks 2012 not creating PDF files properly on Windows 8.1.</p> <p>After trying to fix the problem with Intuit's PDF Repair Utility without any resolution, I found a guide for downgrading the XPS driver to the Windows 7 version.</p>			
Remove Current XPS Writer			
<ul style="list-style-type: none">• Press the [Win] + [R] keys to open a run menu, and type in Control Panel, then press [Enter].• Go to <u>Devices and Printers</u> and right-click on <u>Microsoft XPS Document Writer</u> and select Remove Device*.			
Downgrade XPS Driver			
<ul style="list-style-type: none">• Download the Windows 7 XPS driver and extract it to C:\xps-driver or a path that can be located easily. NOTE: A copy of the driver has been included for posterity.• From the <u>Devices and Printers</u> window, click on Add a printer.• Choose Add a local printer or network printer with manual settings, then click Next.• Choose Create a new port, and select Local Port, then click Next.• Name the port XPS, the click Next.• Click on Have Disk.• Navigate to the <u>Microsoft XPS Document Writer</u> folder and select prnms001.inf.• Make sure the <u>Printer Name</u> is Microsoft XPS Document Writer, then click Next.• Reboot the system.			
Resources			
<ul style="list-style-type: none">• http://www.provled.com/solved-quickbooks-2012-and-windows-10-pdf-invoices/• https://www.sleeter.com/blog/2012/12/fixing-quickbooks-pdf-problems-in-windows-8-and-more/			

History

#1 - 09/26/2016 06:06 PM - Daniel Curtis

- File Microsoft-XPS-Documents-Writer.zip added

- Status changed from New to Resolved

- % Done changed from 0 to 100

#2 - 09/26/2016 06:28 PM - Daniel Curtis

- Description updated

#3 - 12/03/2016 12:49 PM - Daniel Curtis

- Status changed from Resolved to Closed

Files

Microsoft-XPS-Document-Writer.zip

87.4 KB

09/27/2016

Daniel Curtis