

## Windows Administration - Bug #709

### Outlook Error 0x800CCCDD Intermittently Preventing Sending Email Messages

12/07/2015 04:14 PM - Daniel Curtis

<b>Status:</b>	Closed	<b>Start date:</b>	12/07/2015
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Daniel Curtis	<b>% Done:</b>	100%
<b>Category:</b>	Errors	<b>Estimated time:</b>	0.50 hour
<b>Target version:</b>	Windows 7	<b>Spent time:</b>	1.00 hour
<b>Description</b>			
<p>I recently encountered a problem with Microsoft Outlook 2010 intermittently not being able to send email along with an error message "0x800CCCDD". When the error message is dismissed, the connection reestablished and email is sent.</p> <p>After looking around on the internet I found a number of possible solutions, however the one that worked for me was using the <b>scanpst.exe</b> application and scanning each .pst file.</p> <ul style="list-style-type: none"><li>• Open the scanpst.exe application by opening a file explorer then go to C:\Program Files\Microsoft Office\Office14\SCANPST.EXE</li></ul>			
<b>Resources</b>			
<ul style="list-style-type: none"><li>• <a href="http://answers.microsoft.com/en-us/office/forum/office_2010-outlook/outlook-2010-unable-to-sendreceive-error/250f0aa3-0171-45ba-8ac9-1bf55b39ea56?auth=1">http://answers.microsoft.com/en-us/office/forum/office_2010-outlook/outlook-2010-unable-to-sendreceive-error/250f0aa3-0171-45ba-8ac9-1bf55b39ea56?auth=1</a></li></ul>			

#### History

**#1 - 12/07/2015 04:15 PM - Daniel Curtis**

- Status changed from *New* to *In Progress*

- % Done changed from 0 to 50

**#2 - 12/08/2015 12:14 PM - Daniel Curtis**

- % Done changed from 50 to 70

**#3 - 12/10/2015 01:50 PM - Daniel Curtis**

- Status changed from *In Progress* to *Resolved*

- % Done changed from 70 to 100

**#4 - 02/20/2016 07:15 PM - Daniel Curtis**

- Status changed from *Resolved* to *Closed*