Windows Administration - Bug #490

Error Code 0x8100002F or 0x80070002 When Backing Up Files

12/09/2014 11:40 AM - Daniel Curtis

Status:	Closed		**Start date:**	12/09/2014
Priority:	Normal		**Due date:**	
Assignee:	Daniel Curtis		**% Done:**	100%
Category:			**Estimated time:**	0.50 hour
Target version:			**Spent time:**	1.50 hour

Description

I came across an error while backing up one of my workstations. The first error that came up displayed:

Error 0x80070002

- This turned out that I had a bad Restore Point. I went into Control Panel -> System -> System Protection -> Configure -> Delete, this will delete every Restore Point on the machine. Make sure click Ok -> Create to create an initial Restore Point.

However another error came up:

Error 0x8100002F

- This turned out that there are a few things included in the Windows Backup program that cannot be backed up. Specifically **Contacts** and **Searches**, which were not essential to include in my backups to I disabled them by going into Control Panel -> Backup and Restore -> Change Settings -> Next -> Let Me Choose -> Next and then opening each users Libraries -> Additional Locations and unchecking **Contacts** and Searches

Resources

- http://support.microsoft.com/kb/979281

History

#1 - 12/12/2014 10:57 AM - Daniel Curtis

- Status changed from New to Resolved

- % Done changed from 0 to 100

#2 - 12/26/2014 07:18 PM - Daniel Curtis

- Status changed from Resolved to Closed