Windows Administration - Bug #908

Windows could not complete the installation on Windows 7

07/26/2017 05:10 PM - Daniel Curtis

Status:	Closed		**Start date:**	07/25/2017
Priority:	Normal		**Due date:**	
Assignee:	Daniel Curtis		**% Done:**	100%
Category:	Errors		**Estimated time:**	0.50 hour
Target version:	Windows 7		**Spent time:**	1.00 hour

Description

I recently purchased a workstation online that came with an incomplete installation and would pop up the following error message *"Windows could not complete the installation. To install Windows on this computer, restart the installation."* After restarting the machine the error message would continue to pop up with no resolve (literally insane).

The Fix

To fix this problem I had to manually run the OOBE installer.

- Press **SHIFT + F10** to bring up the command prompt.

- Switch to the OOBE directory:

  ```
  cd c:\windows\system32\oobe
  ```

- Run the OOBE installer:

  ```
  msoobe
  ```

- Using the wizard create a generic user account and then reboot the system

Resources

- https://www.howisolve.com/windows-could-not-complete-the-installation-solved/

History

#1 - 07/26/2017 05:17 PM - Daniel Curtis

- Status changed from New to Resolved

- % Done changed from 0 to 100

#2 - 10/05/2017 07:07 PM - Daniel Curtis

- Status changed from Resolved to Closed