

Windows Administration - Bug #777

Windows Updates Slow to Install/Download

03/17/2016 01:26 PM - Daniel Curtis

Status:	Closed	Start date:	03/17/2016
Priority:	Normal	Due date:	
Assignee:	Daniel Curtis	% Done:	100%
Category:	Errors	Estimated time:	0.50 hour
Target version:	Windows 7	Spent time:	2.00 hours

Description

I recently had a problem with a Windows 7 Ultimate VM having issues updating, taking hours to fetch and install. This process should not take that long. These are the steps I took to resolve the slow Windows Update problem I had.

Clear the local Windows Update Cache

- Open a command prompt as an Administrator.
- Run the following commands to stop the windows update service and clear the update cache:

```
net stop wuauserv
net stop bits
rd /s /q %windir%\softwaredistribution
net start bits
net start wuauserv
wuaclt.exe /resetauthorization /detectnow
```

Install KB3102810

- Download and install the **KB3102810** package for your system.
- Reboot the system and run Windows Update.

Resources

- <http://superuser.com/questions/890038/why-is-checking-windows-update-so-slow>
- <https://support.microsoft.com/en-us/kb/3102810>
- <http://superuser.com/questions/821032/svchost-exe-high-memory-usage-wuauserv>
- <http://answers.microsoft.com/en-us/windows/forum/all/why-are-windows-updates-so-slow-and-long-with/b785ff84-b00e-43b1-8628-40cdccb77aca>

History

#1 - 03/17/2016 01:29 PM - Daniel Curtis

- File Windows6.1-KB3102810-x86.msu added
- Status changed from New to In Progress
- % Done changed from 0 to 50

#2 - 03/17/2016 01:30 PM - Daniel Curtis

- File Windows6.1-KB3102810-x64.msu added

#3 - 03/19/2016 01:11 PM - Daniel Curtis

- Status changed from In Progress to Resolved
- % Done changed from 50 to 100

#4 - 04/09/2016 10:24 AM - Daniel Curtis

- Status changed from Resolved to Closed

- Description updated

Files

Windows6.1-KB3102810-x86.msu	2.62 MB	03/17/2016	Daniel Curtis
Windows6.1-KB3102810-x64.msu	3.17 MB	03/17/2016	Daniel Curtis