

GNU/Linux Administration - Feature #711

Add IP Address To Whitelist using iRedAdmin Greylisting

12/09/2015 03:16 PM - Daniel Curtis

Status:	Closed	Start date:	12/09/2015
Priority:	Normal	Due date:	
Assignee:	Daniel Curtis	% Done:	100%
Category:	Mail Server	Estimated time:	0.50 hour
Target version:	*nix	Spent time:	1.00 hour

Description

I encountered a problem where emails were being bounced from certain hosts due to greylisting. The iRedAdmin admin panel doesn't have a section to add IP addresses to the greylisting tools whitelist.

Whitelisted IP addresses can be manually added to the SQL database used, my use case is MySQL.

- Log into the database:

```
mysql -u iredadminuser -p
```

1. Once logged in, switch to the cluebringer database:

```
use cluebringer;
```

2. Then add the IP address, comment, and enable the whitelisted IP:

```
INSERT INTO greylisting_whitelist (Source,Comment,Disabled) VALUES ('SenderIP:66.249.80.0/20','GOOGLE',0);
```

Resources

- <http://www.iredmail.org/forum/topic7555-iredmail-support-popular-sites-to-whitelist-from-greylisting.html>

History

#1 - 12/09/2015 03:33 PM - Daniel Curtis

- Description updated
- Status changed from New to In Progress
- % Done changed from 0 to 50

#2 - 12/10/2015 01:34 PM - Daniel Curtis

- Status changed from In Progress to Resolved
- % Done changed from 50 to 100

#3 - 02/20/2016 07:16 PM - Daniel Curtis

- Status changed from Resolved to Closed