# **GNU/Linux Administration - Bug #477**

# **Error Connecting to Puppet Master Server**

11/18/2014 10:46 AM - Daniel Curtis

Start date: Status: Closed 11/18/2014 **Priority:** Normal Due date: Assignee: **Daniel Curtis** % Done: 100% **Estimated time:** Category: 0.50 hour Target version: Spent time: 0.50 hour

### **Description**

I encountered the following error while connecting to a recently upgraded puppet master server:

Error: Could not retrieve catalog from remote server: Error 400 on SERVER: Could not autoload puppet/indirector/facts/active\_record: Unable to activate activerecord-3.2.19, because tzinfo-1.2.2 conflicts with tzinfo (~> 0.3.29), activesupport-4.1.6 conflicts with activesupport (= 3.2.19)

Warning: Not using cache on failed catalog Error: Could not retrieve catalog; skipping run

• The solution was simple, I just ran:

gem install activerecord -v '3.2.19'

### History

#### #1 - 11/18/2014 10:46 AM - Daniel Curtis

- Status changed from New to Resolved
- % Done changed from 0 to 100

#### #2 - 12/12/2014 10:47 AM - Daniel Curtis

- Status changed from Resolved to Closed

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