GNU/Linux Administration - Bug #402

OTP Error Showing Up in Zimbra Logs

06/09/2014 08:18 AM - Daniel Curtis

Status:	Closed	**Start date:**	06/09/2014
Priority:	Normal	**Due date:**	
Assignee:	Daniel Curtis	**% Done:**	100%
Category:	Mail Server	**Estimated time:**	0.50 hour
Target version:		**Spent time:**	0.50 hour

Description

I encountered a problem after viewing the Zimbra log file. The error stated:

> Jun 29 03:12:45 chateau postfix/smtpd[1159]: OTP unavailable because can't read/write key database /etc/opiekeys: Permission denied Jun 29 03:18:22 chateau postfix/smtpd[1535]: OTP unavailable because can't read/write key database /etc/opiekeys: Permission denied Jun 29 03:23:55 chateau postfix/smtpd[1873]: OTP unavailable because can't read/write key database /etc/opiekeys: Permission denied Jun 29 04:18:25 chateau postfix/smtpd[78118]: OTP unavailable because can't read/write key database /etc/opiekeys: Permission denied Jun 29 16:07:11 chateau postfix/smtpd[1712]: OTP unavailable because can't read/write key database /etc/opiekeys: Permission denied Jun 29 16:07:17 chateau postfix/smtpd[1712]: OTP unavailable because can't read/write key database /etc/opiekeys: Permission denied Jun 29 16:13:30 chateau postfix/smtpd[2125]: OTP unavailable because can't read/write key database /etc/opiekeys: Permission denied ----8<----8<----

After looking around, I found a solution on the FreeBSD mailing list. I needed to recompile cyrus-sasl2 without OTP support. This was done by running the following:

```
portsnap fetch extract
cd /usr/ports/security/cyrus-sasl2
make config
make reinstall
```

NOTE: I needed to <u>uncheck</u> the OTP option when running make config

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History

#1 - 06/11/2014 08:10 AM - Daniel Curtis

- Status changed from In Progress to Closed

- % Done changed from 90 to 100

#2 - 02/15/2015 08:46 PM - Daniel Curtis

- Project changed from 89 to GNU/Linux Administration

- Category set to Mail Server